



ISS Enterprise Limited

International Infotech Park, Tower No.3 & 7, 5th Floor, Sector 30-A,
Vashi Railway Stn Complex, Vashi, Navi Mumbai-400 703, Tel: (022) 61829500 www.iseindia.com,
Investor Grievance e-mail: ig@iseindia.com GST:27AAACI6011L1ZO

i. Basic details of ISS ENTERPRISE LIMITED, STOCK BROKER & DEPOSITORY PARTICIPANT – CDSL

Stock Broker & DP Name	Registration Number	Registered Address	Branch Address (if any)	Contact Number	Email id
ISS ENTERPRISE LTD.	INZ0000 157633 IN-DP- 392- 2018	TOWER NO.3 & 7, 5TH FLOOR, INTL INFOTECH PARK, VASHI RLY STN, SECTOR-30, VASHI NAVI MUMBAI 400703	<p>1. ISS Enterprise Ltd. No: 223,1st floor, Vijay Enclave, TV Sami Road (East), R. S. Puram, Coimbatore - 641002.</p> <p>2. ISS Enterprise Ltd.803, Ashiana Plaza, Budh Marg, Patna - 800 001</p> <p>3.ISS Enterprise Ltd. 409, 4th floor, 16/11, R.D. Chamber, Arya Samaj Road, Karol bagh, New Delhi - 110005.</p> <p>4. ISS Enterprise Ltd. Shine Tower, 3rd Floor, Room No. 3B, Arya Chowk, Rehabari, Guwahati - 781008.</p> <p>5. ISS Enterprise Ltd.403, Mukti Chambers 4, Clive Row, Kolkata - 700001.</p>	022-61829500	customercare@iseindia.com

Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	VINOD SARANG	Vashi – Navi Mumbai	9323176591	customercare@iseindia.com
Head of Customer care	MAYURI MARATHE	Vashi – Navi Mumbai	9322191039	mayurim@iseindia.com
Compliance Officer	M.V.SWAMINATH	Vashi – Navi Mumbai	9841977419	compliance@iseindia.com
Executive Director	S.SWAMINATHAN	Vashi – Navi Mumbai	9962529722	swami@iseindia.com
DP In-Charge	NANDINI RAWAT	Vashi – Navi Mumbai	9321602952	dp@iseindia.com

ii. Names and contact details of all Key Managerial Personnel including the Compliance Officer-

Sr. No.	Name of the Individual	Designation	Contact Number	Email Id
1	S.SWAMINATHAN	EXECUTIVE DIRECTOR	9962529722	swami@iseindia.com
2	M.V.SWAMINATH	COMPLIANCE OFFICER	98419 77419	swaminathmv@iseindia.com



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iii. Step by step procedures for opening an account, filing a complaint on designated email id, and finding out the status of the complaint etc.

- a) Detailed write up on the procedure for opening an account along with Flowchart and video if any (optional).
- b) Detailed write up on procedure for filing a complaint on designated email id/ Toll-free number along with Flowchart and video if any (optional). Provisions are to be made for sharing Ticket Number once the complaint is lodged.
- c) Detailed write up on procedure for finding out status of the complaint basis Ticket Number etc. along with Flowchart and video if any (optional).

List of Authorised Persons (AP) Cancelled by Members on Account of Disciplinary Reasons				
Sr. No.	Authorised Person's Name	Status	Authorised Person Cancellation Details	
			Date	Reason
1	WASANKAR WEALTH MANAGEMENT PVT. LTD.	CANCELLED	21-09-2022	SEBI ORDER

