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Administrators/ Executive Director of Participating Exchanges, Co-ordination Officers at Participating Exchanges

Dear Sir,

## Sub: Receipt of bank statements pertaining to the branch bank account

In deference to the requests received from Registered Intermediaries, ISS had directed HDFC Bank to make available the bank statements on a regular basis to the concerned Registered Intermediaries by e-mail. ISS had provided a list of all the active Registered Intermediaries with the details of the Branch bank account number and e-mail IDs to HDFC Bank. HDFC Bank has confirmed that the e-mail facility has been activated for all the Registered Intermediaries with effect from the last week of April 2006.

However, ISS has received complaints from Registered Intermediaries that they are not receiving the e-mail bank statements from HDFC Bank. Registered Intermediaries who are not receiving the e-mail statements are advised to send an e-mail to HDFC Bank at <a href="mailto-philomena.franks@hdfcbank.com">Philomena.franks@hdfcbank.com</a> quoting their branch bank account number and the iseindia e-mail ID (and any other e-mail alternative e-mail ID) that they would like to receive the bank statements.

Efforts are also on to ensure that the Registered Intermediaries can have on-line access to the respective accounts. ISS is in the process of submitting the necessary documentation to HDFC Bank to help facilitate this and a circular will be issued shortly in this connection

Yours faithfully,
For ISE Securities & Services Limited

GOVIND CHAVAN Head - Operations