Ref: 07-08/ISS/1081/GM June 30, 2007 Hand Delivery
Fax
Courier
Post
E-mail

All Registered Intermediaries of ISS

Administrators/ Executive Director of Participating Exchanges, Co-ordination Officers at Participating Exchanges/ Regional Administrative Offices

Dear Sir / Madam,

Sub: Client Mail Box through Jaadoomail.com

With a view to improve the services to the sub-brokers/clients and to ensure the SEBI / Exchange compliance, ISS has decided to provide a separate e-mail account to its clients. For this purpose, ISS has introduced the services of Jaadoomail.com and has also created the e-mail account for each registered client in Jaadoomail.com portal and shall also be continuing to create e-mail ids for the new clients registering with ISS.

The client e-mail IDs are created in the following manner:

<u>ISSclientcode@Jaadoomail.com</u> (i.e.<u>issxyza001@Jaadoomail.com</u>, wherein initial first 3 digits are **iss**, next 8-digits (maximum) are the client code of the client).

To access the e-mail, the client is required to visit the <u>www.Jaadoomail.com</u> portal and thereafter, client can access his e-mail using the e-mail id provided by ISS.

For e.g. User Id : issxyza001@Jaadoomail.com

Password: xyza001 (The default password is 8-digit client code in small letter).

Henceforth, ISS shall be sending the Digitally Signed Contract Notes through Jaadoomail e-mail ids only. However, to begin with, ISS would also continue to send the Digitally Signed Contract Notes to the clients on their existing e-mail IDs registered in the I-BoS which will be discontinued in the near future. Therefore, Sub-brokers are advised to educate and insist clients to use their Jaadoomail e-mail ids on a daily basis.

In case you are required any more clarification, you may please feel free to contact to you Relationship Manager and/or write to <u>softwareiss@iseindia.com</u>.

With effect from July, 2, 2007, ISS shall be e-mailing the Digitally Signed Contract Notes to client through Jaadoomail e-mail IDs.

For ISE Securities & Services Ltd.

Gajendranath Manager – Technology