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April 24, 2010

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**All Registered Intermediaries of ISS**

Dear Sir,

**Sub.: Postponement of live implementation of New Back Office Software ISS SPARC-IM**

This is to inform you that we have postponed the live implementation of SPARC-IM for a week the exact date will be informed shortly.

**From Monday April 26, 2010 ISE Back Office Software (IBOS) 'CLASS' will run live and New ISS Back Office Software (SPARC-IM) will run parallel.**

ISS SPARC was running parallel from April 10<sup>th</sup> 2010, and gone live on April 22<sup>nd</sup>, 2010 and IBOS was made available to member only for view. But since members did not go for hand-on-experience during the parallel run with ISS SPARC, the Members found it difficult to use the software when it was put to live, over and above the sub-brokers have come out with many short-falls in the print format and reports in ISS SPARC in view of which we are constraint to revert back to IBOS temporally.

Members are requested to put entries in CLASS as well in the New ISS Back Office Software (ISS SPARC-IM) which runs parallel for testing the software.

It has also been decided that the vendor for ISS SPARC will conduct daily training at ISE premises at Vashi from 26<sup>th</sup> to 28<sup>th</sup> April 2010 between 4.00 p.m. to 5.00 p.m. Members are requested to make use of the facility.

User's manual has been placed at ISS [ftp 144.1.150.90](ftp://144.1.150.90) file name "Geojit User manual1".

If any clarification / issues may kindly contact your branch heads, or your Relationship Managers (RMs) at 022-67941163, 67941168 and 67941118 or Geojit officials on 022-679411197 or **Ms. Mayuri M, helpdesk on 022-67941171**

Members are once again requested to extend all your co-operation for the implementation of ISS SPARC-IM with your valuable suggestion / feedback.

Thanking you,

**Yours faithfully**  
**For ISE SECURITIES AND SERVICES LTD.**

**K. M. Sivaraman**  
**Chief Executive Officer**