

Ref: 2010-11/ISS/3933/KS

August 6, 2010

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All Registered Intermediaries of ISS

Dear Sir / Madam,

Sub: ISE Back Office System (I-BOS) Access Timings.

Registered Intermediaries may be aware that ISS is heading for new Back Office software SPARC-IM and currently members may be facing problem in accessing I-BOS on regular basis due to many of the regular processes at HO level.

Till such time SPARC-IM is implements fully, in order to smoothen the I-BOS processes for HO and to provide timely information to our valued Registered Intermediaries of ISS, it has been decided to systematize the process schedule. Accordingly, the following schedule has been drawn between the below mentioned timings.

Sr. No.	Process details HO Level	Access restricted time	
		From	Up to
1.	For Early Payin of Securities process	7.30 am	8.30 am
2.	For Funds payout & Payout Securities Process	2.30 pm	3.30 pm
3.	Trade file / Bill posting Process	4.30 pm	5.30 pm
4.	For B2P, RMS, POA Process	8.00 pm	9.00 pm

Members are requested to take note that I-BOS will be available for the whole day and night, except the above timings indicated and if any hindrance occurs in CLASS process, ISS will notify the same through SMS to Members and adhere to the timings mentioned in SMS.

In case you need additional information, you may contact the undersigned on 022-67941115 or Ms. Mayuri Marathe 022-67941171 or your Customer Relationship Team Members (CRTM) on 022-67941163, 67941168 and 67941118.

Look forward to your kind co-operation and suggestion for the smooth functioning of ISS operations.

Thanking you,

Yours faithfully,
For **ISE SECURITIES & SERVICES LTD.,**

KEVIN MN SUNDER
Head Market Operations