

Ref.: 10 -11/ISS/ 4581/KMS  
November 15, 2010

To:  
**All Registered Intermediaries of ISS**

Dear Sir,

**Sub.: Implementation of New ISS Back Office Software(iSPARC) with effect from November 19<sup>th</sup> 2010. (Friday)**

We are pleased to announce that the New Back Office Software iSPARC will go live with effect from **November 19, 2010**.

Members, please note that from November 19, 2010, CLASS back office software will not be available for members view.

ISS request the members to use all features of iSPARC which are made available from November 19, 2010

'CLASS' software will be kept ready at the back end to switchover in the event of any eventualities.

The previous year's data will be made available in iSPARC after successful completion of 10 settlements in iSPARC

Members are requested to provide full support for the smooth implementation of new Back Office Software of ISS (IBOS).

Kindly contact **Ms. Mayuri on 022-67941161** or your Relationship Managers at 022-67941163, 67941168 and 67941118 or e-mail at an exclusive e-mail id [newibos@iseindia.com](mailto:newibos@iseindia.com) for any clarifications and suggestions.

Thanking you,

Yours faithfully,  
**For ISE SECURITIES AND SERVICES LTD.**

**K. M. SIVARAMAN**  
Chief Executive Officer