

DAILY GONG FINANCIAL SERVICES LIMITED

(Formerly ISS Enterprise Ltd.)

Regd Off: Intl Infotech Park, Tower No.3, 5th Floor, Sector 30-A, Vashi Railway Stn Complex, Vashi, Navi Mumbai-400 703, Tel: (022) 61829500, URL : www.isesec.com

Investor Grievance e-mail: ig@iseindia.com GST:27AAACI6011L1ZO

MEMBER : NSE, BSE & MCX, DP : CDSL :: SEBI REGN. NO. INZ000157633

POLICY ON INVESTOR GRIEVANCE REDRESSAL MECHANISAM

DAILY GONG FINANCIAL SERVICES LIMITED (Formerly ISS ENTERPRISE LIMITED) has designated email id : **ig@iseindia.com** exclusively for investor complaints/grievances which was prominently displayed in all our correspondence to clients and in our website.

Any written complaint is received from the investors / clients will be immediately addressed and to the maximum extent it will be resolved. If a investor / client made a written complaint to SEBI / Exchanges where our Company is a member, immediately a reply will be sent to client / IGRC of the Exchanges.

If called for, our official will attend the meeting convened by the Exchanges' IGRC Cell and voice our views. The decision of the committee will be strictly adhered by DGFSL its authorized persons.

If any investor/client file an Arbitration, DGFSL will co-operate with the investor / Exchanges for filing a counter reply against the arbitration application. The award pronounced by the Arbitrator will BE strictly abided by the Company and its Authorised Persons.