

DAILY GONG FINANCIAL SERVICES LIMITED

(Formerly ISS Enterprise Ltd.)

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MEMBER : NSE, BSE & MCX, DP : CDSL ::: SEBI REGN. NO. INZ000157633

Policy Framework to provide facility of voluntary freezing/blocking the online access of the trading account to clients

In reference to SEBI Circular no. SEBI/HO/MIRSD/POD-1/P/CIR/2024/4 dated January 12, 2024 and Exchange Circular no. NSE/INSP/60277 dated January 16, 2024 on the subject "Ease of Doing Investments by Investors - Facility of voluntary freezing/ blocking of Trading Accounts by Clients" we have provided a facility for voluntary freezing/blocking the online access of the trading account of our clients on account of suspicious activities in accordance with Point no. 4 of the SEBI Circular. As per the framework mentioned in the above referred SEBI Circular, Trading Members providing internet based trading/ mobile trading/ other online access for trading shall make available to the clients at least two modes of communications through which the client may request for voluntary freezing/ blocking the online access of trading account if any suspicious activity is observed in the trading account. Accordingly we have provided the following two modes of communication for the clients to communicate :

- a) Email from registered e-mail ID
- b) Trading Member's App / website

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