

ISS Enterprise Limited

International Infotech Park, Tower No.3 & 7, 5th Floor, Sector 30-A, Vashi Railway Stn Complex, Vashi, Navi Mumbai-400 703, Tel: (022) 61829500, Fax: (022) 61829547, Internet URL: http:// www.isesec.com, Investor Grievance e-mail: <u>ig@iseindia.com</u>_GST:27AAACI6011L1ZO

Escalation Matrix: FOR DEPOSITORY RELATED GRIEVANCE REDRESSAL

Details of Customer Care	Contact Person VINOD SARANG/REENA WAKKAR/PRAJAKTA PAWAR	Address 5th Floor, Tower No.3, International Infotech Park, Vashi Railway Station Complex, Sector 30, Vashi, Navi Mumbai - 400703	Contact No. 022- 61829500	Email Id customercare@iseindia.com	Working Hours: Monday to Friday 9.30 A.M. To 6.0 P.M. 1 st & 3 rd Saturday of the Month 10.0 A.M. To 2.0
Head of Customer Care	Ms. Mayuri Marathe	5th Floor, Tower No.3, International Infotech Park, Vashi Railway Station Complex, Sector 30, Vashi, Navi Mumbai - 400703	022- 61829509	<u>mayurim@iseindia.com</u>	
Compliance Officer	Mr. M.V.Swaminath (Depository Participant)	5th Floor, Tower No.3, International Infotech Park, Vashi Railway Station Complex, Sector 30, Vashi, Navi Mumbai - 400703	9841977419	<u>swaminathmv@iseindia.com</u>	P.M.

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <u>https://scores.gov.in/scores/Welcome.html</u> or Exchange at <u>https://www.msei.in/Investors/Introduction.</u> Please quote complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.