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CIN: U67190MH2000PLC123707

**Complaints data - Depository Participant****Data for month ending – October 2023**

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	<b>Grand Total</b>	0	0	0	0	0	0	0

**Trend of monthly disposal of complaints**

<b>SN</b>	<b>Month</b>	<b>Carried forward from previous month</b>	<b>Received</b>	<b>Resolved*</b>	<b>Pending**</b>
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
1	Apr -23	1	2	3	0
2	May -23	0	0	0	0
3	June -23	0	0	0	0
4	July – 23	0	0	0	0
5	August -23	0	0	0	0
6	September -23	0	1	1	0
7	October - 23				
8	November -23				
9	December – 23				
10	January – 24				
11	February-24				
12	March -24				
	<b>Grand Total</b>	<b>1</b>	<b>3</b>	<b>4</b>	<b>0</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

<b>SN</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received during the year</b>	<b>Resolved during the year</b>	<b>Pending at the end of the year</b>
1	2021-22	0	13	13	0
2	2022-23	0	24	23	1
3	2023-24	1	3	4	0
4	2024-25	To be updated in due course as applicable	To be updated in due course as applicable	To be updated in due course as applicable	To be updated in due course as applicable
	<b>Grand Total</b>	0	40	40	0