

## **ISS Enterprise Limited**

International Infotech Park, Tower No.3 & 7, 5<sup>th</sup> Floor, Sector 30-A, Vashi Railway Stn Complex, Vashi, Navi Mumbai-400 703, Tel: (022) 61829500, Fax: (022) 61829547, Internet URL: http:// www.isesec.com, Investor Grievance e-mail: <u>ig@iseindia.com\_G</u>ST:27AAACI6011L1ZO

## Escalation Matrix: FOR DEPOSITORY RELATED GRIEVANCE REDRESSAL

<b>D</b> · · · · · · · ·			Contact		
Details of	Contact Person	Address	No.	Email Id	Working Hours
Customer Care	SURENDRA BHOGA/VINOD SARANG/REENA WAKKAR	5th Floor, Tower No.3, International Infotech Park, Vashi Railway Station Complex, Sector 30, Vashi, Navi Mumbai - 400703	022- 61829500	<u>customercare@iseindia.com</u>	Monday To Friday 9.30 A.M. To 6.0 P.M. & 1st & 3rd Saturday of the Month 10.0 A.M. To 2.0 P.M.
Head of Customer Care	Ms. Mayuri Marathe	5th Floor, Tower No.3, International Infotech Park, Vashi Railway Station Complex, Sector 30, Vashi, Navi Mumbai - 400703	022- 61829528	<u>mayurim@iseindia.com</u>	
Compliance Officer	Mr. Bhupender Rawat (Depository Participant)	5th Floor, Tower No.3, International Infotech Park, Vashi Railway Station Complex, Sector 30, Vashi, Navi Mumbai - 400703	022- 61829551	<u>bhupenderr@iseindia.com</u>	
Head Operations	S. Krishnamurthy	5th Floor, Tower No.3, International Infotech Park, Vashi Railway Station Complex, Sector 30, Vashi, Navi Mumbai - 400703	022- 61829504	krishnamurthy@iseindia.com	

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <u>https://scores.gov.in/scores/Welcome.html</u> or Exchange at <u>https://www.msei.in/Investors/Introduction.</u> Please quote complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.