

DAILY GONG FINANCIAL SERVICES LIMITED

(Formerly ISS Enterprise Ltd.)

Regd Off: Intl Infotech Park, Tower No.3, 5th Floor, Sector 30-A, Vashi Railway Stn Complex, Vashi,

Navi Mumbai-400 703, Tel: (022) 61829500, URL : www.isesec.com

Investor Grievance e-mail: ig@iseindia.com GST:27AAACI6011L1ZO

MEMBER : NSE, BSE & MCX, DP CDSL ::: SEBI REGN. NO. INZ000157633

Investor Complaints Data

Data for every month ending August 2025

S N	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution on time^ (in days)
						Pending for less than 3 months	Pending for more Than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		0
2	SEBI (SCORES 2.0)	0	1	0	1	0		0
3	Stock Exchanges	0	0	0	0	0		0
4	Other Sources (if any)	0	0	0	0	0		0
5	Grand Total	0	0	0	0	0		0

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April - 2024	0	0	0	0
2	May - 2024	0	0	0	0
3	June - 2024	0	0	0	0
4	July - 2024	0	0	0	0
5	August - 2024	0	0	0	0
6	September - 2024	0	0	0	0
7	October - 2024	0	0	0	0

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SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
8	Nov-24	0	0	0	0
9	Dec-24	0	1	1	0
10	Jan-25	0	0	0	0
11	Feb-25	0	0	0	0
12	Mar-25	0	0	0	0
13	Apr-25	0	0	0	0
14	May-25	0	0	0	0
15	Jun-25	0	1	1	0
16	Jul-25	0	0	0	0
17	Aug-25	0	1	1	0
	Grand Total	0	3	3	0

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received During the year	Received During the year	Pending at the end of the year
1	2021-22	0	0	0	0
2	2022-23	0	0	0	0
3	2023-24	0	0	0	0
4	2024-25	0	1	1	0
	Grand Total	0	1	1	0